

## Mac Settings – MyBusiness uses OSX 10.2 & IR 5.2

The installation file is located on the root of the CD – named '**setup.sit**' If not downloaded. This is a compressed image of the actual product installer.

To run the installation:

- Put the CD into the Cd Drive. A CD icon should appear on the desktop
- Double click on the CD desktop icon. A window should open displaying a number of documents.
- Click and drag the document '**setup.sit**' onto the desktop.
- Double click the icon representing the '**setup.sit**' document on the desktop. The expander should run and create another icon called '**setup**'
- Double click on the '**setup**' desktop icon. The installer should now run.
- Follow the on-screen instruction.
- When the installer terminates, there should be two desktop icons – MyBusiness and MyBusiness Demo

You can now remove the installation icons (setup.sit and setup) from the desktop by dragging them into the trash container. To eject the cd from the cd drive you can also drag the cd icon into the trash container.

The programme is accessed through the installed desktop icons.

- Double click on the Complete Manager icon to run the product – a serial number will be required.
- Double click on the Complete Manager demo icon to the run the product using demonstration data – no serial number required.

The product functionality should be identical to the PC version of the product.

## Trouble Shooting

- **No Network \ No Internet**

**Network Settings** (from Apple Symbol->System Preferences->Network)

Make sure the network settings for **Ethernet** are as follows:

- **TCPIP** Tab - **Configure** option set to **using DHCP with manual IP address - IP Address** set to 127.0.0.1
- **PPPoE** tab - All Settings empty.
- **Apple Talk** tab - All Settings empty.
- **Proxies** tab - All Settings empty and not checked. - The **bypass proxy settings box** should have **localhost 127.0.0.1 MAC-OSX.\***

## IE Browser

Address in address bar should be:

<http://127.0.0.1:8045/templates/banner.html>

<http://127.0.0.1:8045/templates/demobanner.html> (ONLY if you are using the demo, use this address)

### Internet settings

**Network Settings** (from Apple Symbol->System Preferences->Network)

Make sure the network settings for **Internal Modem** are as follows:

- **TCPIP** Tab - **Configure** option set to using **PPP**. The ISP used will set the **IP Address** and **router address**. Make no changes.
- **PPP** tab. (IMPORTANT ONE!) The **account name, password** and **telephone** no will be set by the ISP software. Go to **PPP Options**. Make sure the **Connect automatically when needed** is NOT ticked. Otherwise the computer will try and connect to the Internet.
- **Proxies** tab - The **bypass proxy settings box** should have **localhost 127.0.0.1 MAC-OSX.\***
- **Modem** tab - Check Show Modem Status in menu bar. This is a telephone symbol at the top right of Internet explorer.

With these settings, MyBusiness will start with a **The specified server could not be found** message. Click OK and change the IP address to  
<http://127.0.0.1:8045/templates/banner.html>  
<http://127.0.0.1:8045/templates/demobanner.html> (ONLY if you are using the demo, use this address)