

## Unable to start installation

Message displaying "Unable to start installation, please contact customer services"

This happens when there is a second CD-ROM drive of some description attached to the PC. To work around this problem you must use the master CD-ROM drive, as the program will look for this drive for the remainder of its installation procedure.

For example, if you have a CD Writer and a CD-ROM drive then use the CD Writer to install the program.

Also try Exploring the CD and run the "setup.exe" file from the disc rather than using the CD's AutoPlay function.