

## Mailing & More

MyBusiness Complete Manager and Essentials enables you to produce customised stationary in the Templates section. Go to Templates, and then choose Create correspondence.

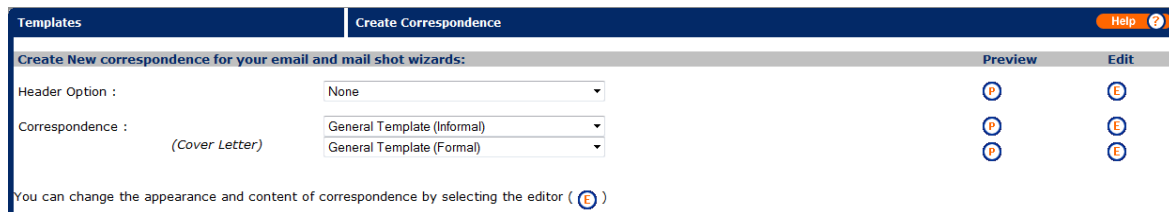
### Creating a letter

Choose a template that most fits your letter type from the preview option P.

Then choose the E for edit button. This will allow you to change the letter template. Re name the letter so that when you save the details it will save the new letter as a template.

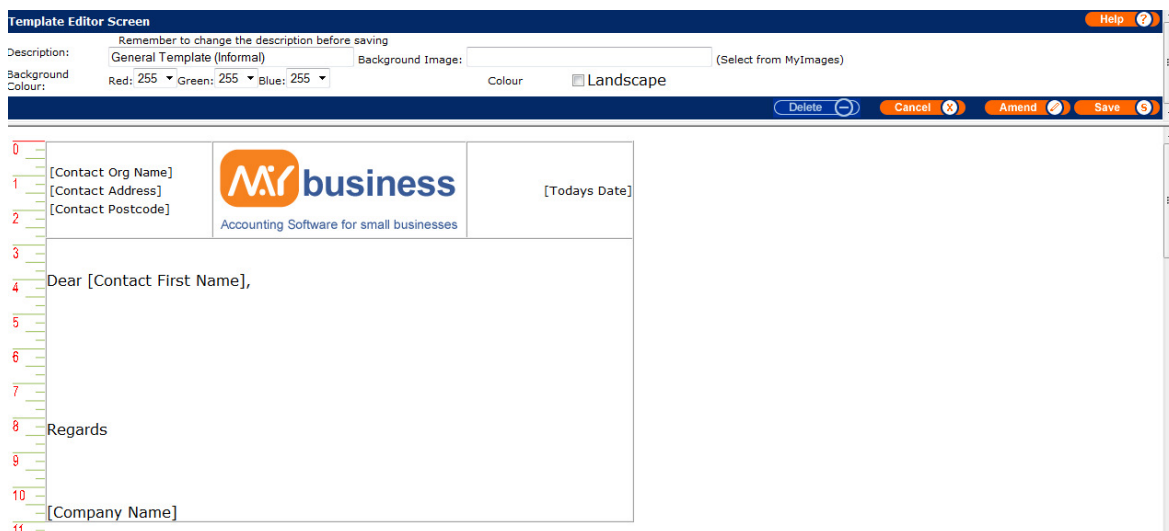
To edit the details left click on the space and select Edit Cell Content to type in new content. Because this is an HTML editor, if you want text to be in bold, you will need to select Bold

Start before, and Bold End at the end of the bold text. To insert a field to be populated from the database you can select to "Insert" a field. This needs to be entered as you create the document as you cannot enter fields into text later.



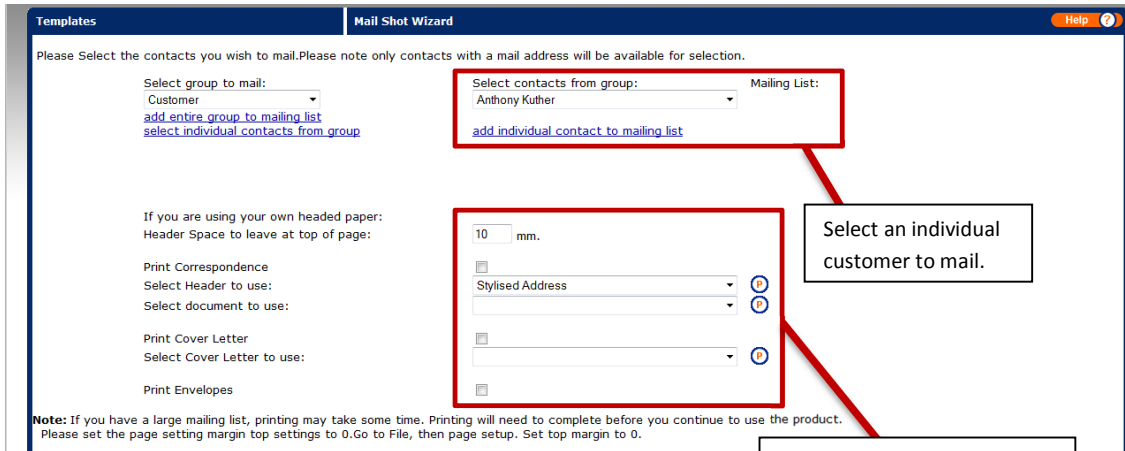
To add an image left click and choose Cell Properties, Image. By changing Cell Properties a Cell can either be an image, text, or a series of database populated fields, such as an address. This means that you can easily change the contents of the address Cell. Fill in the required text. Choose save.

Your letter is now ready to send.

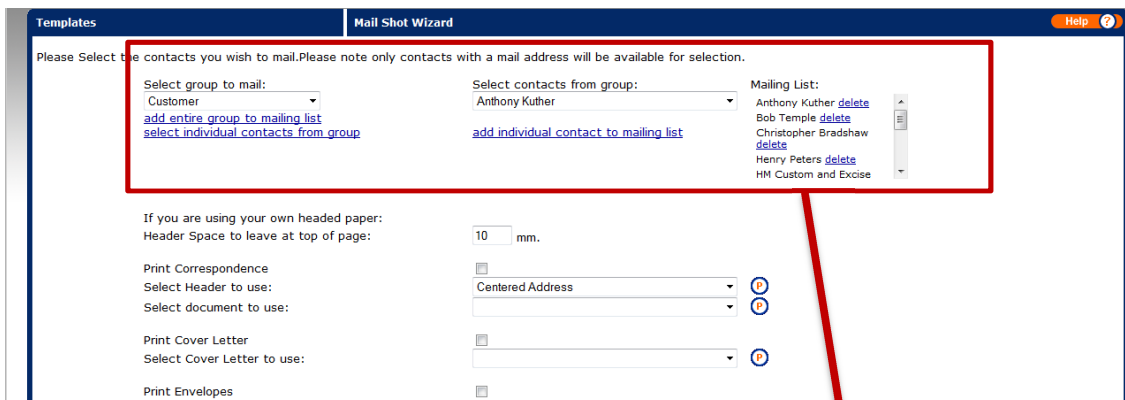


## Sending Correspondence

You can send a letter to any contact which has an address in the database. You can either choose to send an individual letter from the individual contacts page or a multiple mailshot from the Professional Mailings / Send Correspondence.



The screenshot shows the 'Mail Shot Wizard' window. The 'Select contacts from group' dropdown is set to 'Anthony Kuther'. A red box highlights this dropdown and the 'add individual contact to mailing list' link below it. A callout box points to this area with the text: 'Select an individual customer to mail.' Another red box highlights the 'Header Space' field (set to 10 mm) and the 'Stylised Address' dropdown. A callout box points to this area with the text: 'Select your preferred letterhead, header space and much more.'



The screenshot shows the 'Mail Shot Wizard' window. The 'Select group to mail' dropdown is set to 'Customer'. A red box highlights the 'Select contacts from group' dropdown (set to 'Anthony Kuther') and the 'add individual contact to mailing list' link. A callout box points to this area with the text: 'Select a group of contacts to mail, along with your preferred letterhead, spacing etc.' The 'Mailing List' on the right shows a list of contacts: Anthony Kuther, Bob Temple, Christopher Bradshaw, Henry Peters, and HM Custom and Excise, each with a 'delete' link.